



Dear guests,

Welcome to Hotel Le Chabi.

Please read the following welcome leaflet full of practical information that you may find useful.

Further information can be found at reception: walking guide, map of the ski areas, additional services, etc....

We would like to thank you for choosing our hotel and assure you that we will do our utmost to ensure your stay at the CHABI is an excellent one.

Access Times:

- Reception : open from 7h30 to 22h00
 - o Entry code can be requested for night time access after 22h00 if needed
 - o Calls to the night porter, contactable between 22h00 and 7h00, are chargeable
- Dining :
 - o Breakfast: from 8h00 to 9h30 (available on request from 7h00 for business guests); In summer, breakfast is available on the terrace
 - o Dinner: from 19h30 to 20h30
 - o Dining in the restaurant; no room-service available
- Bar : from 8h00 to 22h00
- Relaxation area : from 9h30 to 19h30
- Recreation room : from 8h30 to 23h00

Wifi internet access :

- Selected the network: lechabi , and accept the conditions access

Day of departure:

- Rooms must be vacated before 11h00
- For departures before 7h30, please complete check out the night before
- Please return the following to reception on check out:
 - o **Your key**; please do not leave your key in the room door
- Any additional items used such as hairdryer, bathrobes, electrical adaptors, games, etc.
- Bags can be left at reception until 16h00, by prior arrangement
 - o In the recreation room : unsupervised (at your own risk)
 - o In the left luggage area at reception: chargeable service
- Use of services after 11h00 is chargeable:
 - o For example: Showers, access to the 'relaxation area', towels, et

ADDITIONAL SERVICES PRICE LIST

Small items:

- Bathrobe, bath towel: 5 € rental for a period of 3 days
- Slippers: 5 €
- Toiletries, shoe cleaning kit, sewing kit: 2 €
- Baby bottle warmer: 2 € / day

"Business" Services:

- Telephone : 0.30 € / unit
- Photocopy, printing & fax:
 - o Black & white: 0.50 € / page
 - o Colour: 1.00 € / page
- Faxing: 1.00 € / page (to fixed lines within Europe)
- Use of laptop (Windows XP, Office, Wifi): 10 € / hour
- Use of colour inkjet printer: 4 € / hour + cost of print / page

"Reception" Services:

- Safe: 3 € / day (A4 envelope size)
- Left luggage: 3 € per bag for a period of 6 hours

Facilities after checkout (11h00 max):

- Shower: 4 €
- Use of bath towel: 3 €
- Access to the pool & spa: 7 € / hour
- Sauna session (on reservation): 7 € / 15 minutes

Dining:

- Starters from: 11 €
- Main courses from: 15 €
- Savoyard specialities from: 20 € to 22€
- Fixed menus (2 or more courses): 16 € to 39 €
- Children's menu: 10 €
- Picnic basket: 10 €

Telephone:

- To call reception :
 - o Dial 9 on your telephone
- To call an external number* (chargeable service):
 - o Dial 9 to ask reception to open your external line.
 - o Dial 0 to get the external line then dial your number.
- To call another room:
 - o Dial the room number you wish to call
 - o For example: to call room 23, dial: 23
- Alarm function:
 - o To set and change the alarm:
 - Dial 60 then the time you wish to set the alarm for using 4 digits
 - A message confirms the alarm is set
 - For example: for 8h15: dial 60 0815
 - o To cancel the alarm function:
 - Set the alarm for 0000 i.e.: 60 0000

'Relaxation Area' (Pool-spa-sauna):

- Open from 9h30 to 19h30, exclusively for hotel residents. Covers have been installed on the Jacuzzi and the swimming pool for increased heat retention only and do not signify that the pools cannot be accessed.
- **Unsupervised swimming;** children under 12 must be supervised by an adult
- Showers are compulsory before entering the pool
- Bathrobes are available for rental at reception (chargeable service)
- Non-respect of the rules in this area will result in expulsion
- Despite preventative maintenance of the facilities, technical problems could result in access to this area being temporarily limited.

'Recreation room' :

- A games room is available in the basement from 8h30 to 23h00
- Here you will find: pool table, table football, ping-pong, home-cinema, games and exercise equipment. Board games are also available from reception (Scrabble, Trivial Pursuit, Monopoly, cards, etc.)
- Please take care of the games and equipment (deposit required)

Ski/bike rental:

- You will find a dedicated storage area in the basement, which is accessible from the car park.
- Sports equipment can be stored here from 8h00 to 19h00, and must not be taken to the bedrooms:
 - o Ski boots, helmets, snowshoes, poles, etc.
 - o Bicycles, mountain bikes, fishing rods, walking shoes, etc.

Office Service:

- Free wifi internet access in your rooms and in the public areas
- FAX, PHOTOCOPY, PRINTING service*: available at reception
- PC service*: a computer and printer can be made available upon reservation and depending on availability.

Additional items available at reception:

- Hairdryer, electrical adaptor
- Bathrobes*, extra towels*
- Toiletries*, shoe cleaning kit* and sewing kit*, safe*

*: chargeable service depending on the price list at the time

Menu Information:

- Every day a new *menu du jour*, devised and carefully prepared by our chefs, guarantees a varied and balanced diet during your stay.
- Please let us know on arrival if you have any allergies or special dietary requirements that we can cater for.
- Once a week, in winter, we organise a "Savoyard Speciality" evening (usually Wednesday)
- A supplement of 5.50 euro will be charged if you decide to exchange your meal for a speciality (fondue, raclette, etc.), without informing us by the night before at the latest.
- All other menu changes will be charged as per the menu price.
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Important Information:

- It is forbidden to:
 - o Smoke anywhere in the building or bedrooms:
 - The balcony can be used if necessary.
 - o Take sports equipment into the rooms: a storage area is available in the basement, accessible through the car park, for ski/walking boots, skis, snowshoes, fishing rods, bikes,...
 - o Drag bags along the stairs: carry them!!
- Please respect the peace and quiet of the hotel and the other guests
- Try to avoid closing bedroom shutters after 22h00
- Before leaving your room
 - o Leave your room key at reception
 - Lost keys are chargeable
 - o Request the access code if you will be returning after 22h00
- Do not leave any valuables in your room; the hotel cannot accept any responsibility in the case of loss or theft
- It is forbidden to bring alcoholic drinks to the restaurant or to your room.
- All other drinks consumed in your room but not bought on the premises must be disposed of outside the hotel. If not, and according to articles 302M and 502 of the *Code Général des Impôts*, a corkage fee will be charged.
- Please respect the hotel and facilities, so that everyone can enjoy them; all damage and theft will be charged at the cost of replacement.
- Animals are welcome but must be kept on a lead inside the hotel; they must not be left alone in bedrooms other than at meal times, when animals are not allowed in the restaurant / breakfast room.
- Please respect the safety and security measures in place
- In case of the fire alarm sounding please leave your room and evacuate the building in a calm manner and assemble in the car park. If you are trapped in your room, move to the balcony so that you can be found.

Information regarding sustainable development:

During your stay you will discover the beauty of the Valley d'Abondance.

For some time, collective and individual measures have been taken, and continue to be taken, locally to protect this magnificent natural area.

As managers of the hotel, we have pledged to protect the environment and our planet by limiting our consumption of energy and water, as well as reduce the amount of waste we produce.

Here are just a few of the measures taken:

- Installation of automatic control and regulation of the central heating
- Gradual replacement of lighting with 'low consumption' bulbs
- Replacement of televisions with LCD sets conforming to ENERGY STAR® standards and fitted with an energy saving function
- Use of certain electrical equipment only during 'CREUSES' times of low consumption.
- Installation of a new polycarbonate swimming pool cover which uses the "greenhouse effect", and also thermal covers (increase of 8° in water temperature), reducing the consumption of energy and maintenance products.
- Replacement of restaurant tablecloths with placemats (less water and cleaning products required)
- Replacement of washing machines and dryers with energy efficient models (class AAB as a minimum)
- Use of local products with low CO2 footprint
- Separation of waste before disposal for maximum treatment and recycling.
- Etc.

During your stay you too can BE AN "ECO-CITIZEN" by adopting certain simple but significant practices with regards to sustainability:

- Before leaving your room please check:
 - o All lights and television have been switched off
 - o Taps have been switched off
 - o Windows and patio doors have been closed (in winter)
- Leave only 'dirty' towels on the floor
- Keep clean towels and leave them to dry on the towel rail

Thank you for reading, and have an enjoyable stay...